

PRINCE2™ Online

The e-Innovation Project

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- **ODPM e-Innovation – Background**
- **e-Innovation at Teignbridge DC**
- **Benefits, Achievements and Next Steps**
- **Online Learning Product Overview**
- **Implementation Models**
- **Questions**



➤ ODPM e-Innovation – Background

- Programme to encourage innovation in local government
- Provided ‘matched’ funding to bids that showed innovative approaches across 4 categories



➤ e-Learning Category

- *“This includes the internal sharing of information and good practice, staff development and better use of e-government to assist service transformation”*

➤ e-Innovation at Teignbridge DC

- October 2003 – Application submitted to ODPM
- March 2004 - Teignbridge DC awarded funding
- January 2005 - Implemented system goes live
- July 2005 – TDC wins ODPM “Best in Category” award
- January 2006 – ODPM call for e-learning model to be replicated

➤ The Online Learning System

- APMG Accredited product
- Foundation & Practitioner level training
- Learning system to track individual progress
- Learning management to be within each organisation



➤ Services to support the Online Learning

- Coaching and mentoring expertise – internal & external
- Discussion forum for users
- Ability to run PRINCE2 exams at Teignbridge



➤ Objectives/ requirements of the system

- Flexible approach – individual study & group learning
- Cost effective training across partnerships
- Ability to ensure the product is used and provides value for money
- Ability to relate mentoring & coaching sessions to learning progress
- An easily replicable model, with repeatable benefits

Achievements

- **National award** from ODPM for “e-Innovation – Best in Category”
- **100% Exam Success** for Foundation & Practitioner
- More than **100 User Accounts**, More than 1,000+ logins
- Training provided to more than **20 organisations**
- Development of **proven workshops** that support the online study
- A Learning Management System (LMS) that gives organisations the ability to **manage their own training** accounts
- Development of a reporting system that **tracks usage** and understanding
- The only organisation currently running **online Foundation exams**
- Additional **Councils joining the programme** providing wider interest



Benefits

- Generation of revenue which is used to improve the TDC service
- Lower-cost training for everyone involved (Over 50% savings on training)
- Improved knowledge of “Project Champions” and mentors
- Training provided to organisations who could not usually afford it

Next Steps

- DCLG to identify new host organisations to provide the PRINCE2 service and become regional centres of excellence
- Development of “MSP Online” using a similar model
- Development of a national Project Managers portal to share information
- Discussion Forums; Lessons Learned; Guidance; Template Files; “Help” Pages; FAQs; Online Study (P2 Passport)

- **P2 Passport is Accredited distance learning**
 - First to be accredited for PRINCE2 Practitioner
- **12 Modules, 4 Levels of test, Support Materials**
- **Supports Foundation & Practitioner study**
 - Foundation level - 25-30 hours
 - Foundation & Practitioner level – 50-60 hours
- **Includes Learning Management System**
 - Create and manage user accounts
 - Monitor use and progress of groups and individuals

SPOCE - Passport to PRINCE2 - Microsoft Internet Explorer



Your Passport to PRINCE2

Paul Bradley

- Introduction
- Getting Started
- Organisation
- Processes
- Establishing the Project
- Configuration Management
- Business Case & Risks
- Controls
- Quality Management
- Planning
- Summary
- Exam Approaches



Module: Organisation, Lesson: PRINCE2 Standard Organisation Structure - Microsoft Internet Explorer

Organisation Home
Organisation Levels
PRINCE2 Standard Organisation Structure
Project Board
Senior User
Senior Supplier
Executive
Project Manager
Team Manager
Project Team/Resources
Project Support
Project Assurance
Customer:Supplier Structure
PRINCE2 Customer:Supplier Structure
People/Organisation

PRINCE2 Standard Organisation Structure

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graph TD; CPM[Corporate or Programme Management] --- PB[Project Board]; subgraph PB; direction LR; SU[Senior User]; E[Executive]; SS[Senior Supplier]; end; PB --- PA[Project Assurance]; PB --- PM[Project Manager]; PB --- PS[Project Support]; PA -.- PM; PM -.- PS; PM --- TM[Team Manager];
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About the Lesson

This is the standard Organisation Structure - see the PRINCE2 reference manual Chapter 14.1.2 for more information.

Note that Project Assurance is the responsibility of each Project Board member. They may wish to delegate some or all their Project Assurance responsibilities due to a lack of time or knowledge, but they will still remain accountable for these. They can not however delegate Project Assurance to the Project Manager, otherwise they would be assuring their

Reference Points

You should already have read Chapter 14.1.2 - the Project Management Structure. Study the "standard" PRINCE2 Organisation Structure (Figure 14.3 in the reference manual) shown above. Note the three roles on the Project Board and read Chapter 14.1.3. Reflect on your own projects - were these interests represented? What about Project Assurance - are you aware of any such role? Read Chapter 14.2 for a summary of what is expected of each role.

Support Materials
4 questions on lesson
Module Test
PRINCE2 Test
No Practical Work

Organisation Module Test - Microsoft Internet Explorer

Test for Organisation Module

Module Test Instructions

Answer these module questions to help you revise and refine the knowledge you have acquired when you have completed this module. It is suggested that you work through them in your own time.

All 37 questions should be answered
1 question selected
1 question attempted
No incorrect answers
100% success rate

Time taken: 0:09

[Next Question](#) [Return to Module](#)

"Are any problems being hidden from the Project Board"? is a possible question for which role to answer?

- ? Project Support
- ✓ Project Assurance
- ? The Senior Supplier
- ? The Executive

Best Practice

TeleLearn
Learning Solutions

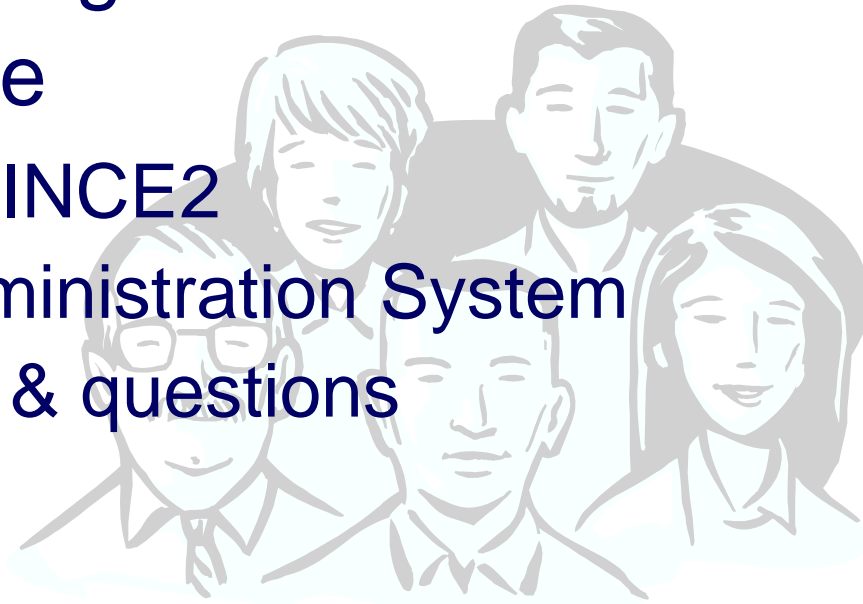
SPOCE - Passport - Support Materials - Microsoft Internet Explorer

 <p>P</p> <p>Understanding PRINCE2 Electronic Reference Manual</p>	 <p>P</p> <p>Examination Assistant</p>	 <p>P</p> <p>Illustrative Answer</p>
 <p>F</p> <p>Key Learning Points</p>	 <p>P</p> <p>Example Documents</p>	 <p>P</p> <p>PRINCE2 Manual</p>
 <p>F</p> <p>User Guide</p>	 <p>F</p> <p>Glossary</p>	 <p>P</p> <p>Corporate PRINCE complete solution</p> <p>Corporate PRINCE</p>

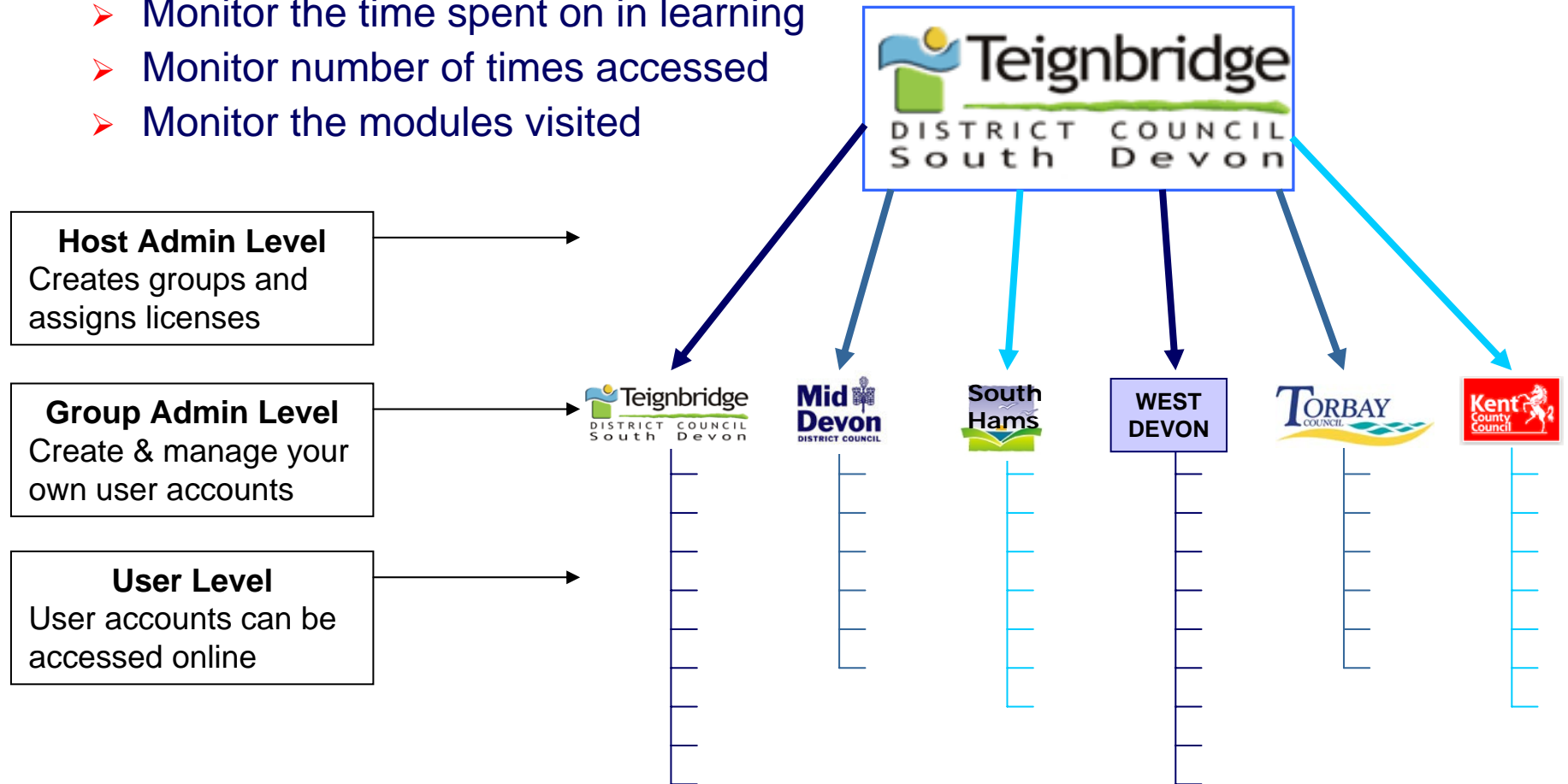
Close

TeleLearn Learning Solutions

- “Project Champions” at Teignbridge
- Learning Mentors for each organisation
- Technical Support from TDC & SPOCE
- Exams & Exam Booking – Affiliate status
- Online forum & advice
 - Questions on PRINCE2
 - e-Learning & Administration System
 - Technical issues & questions

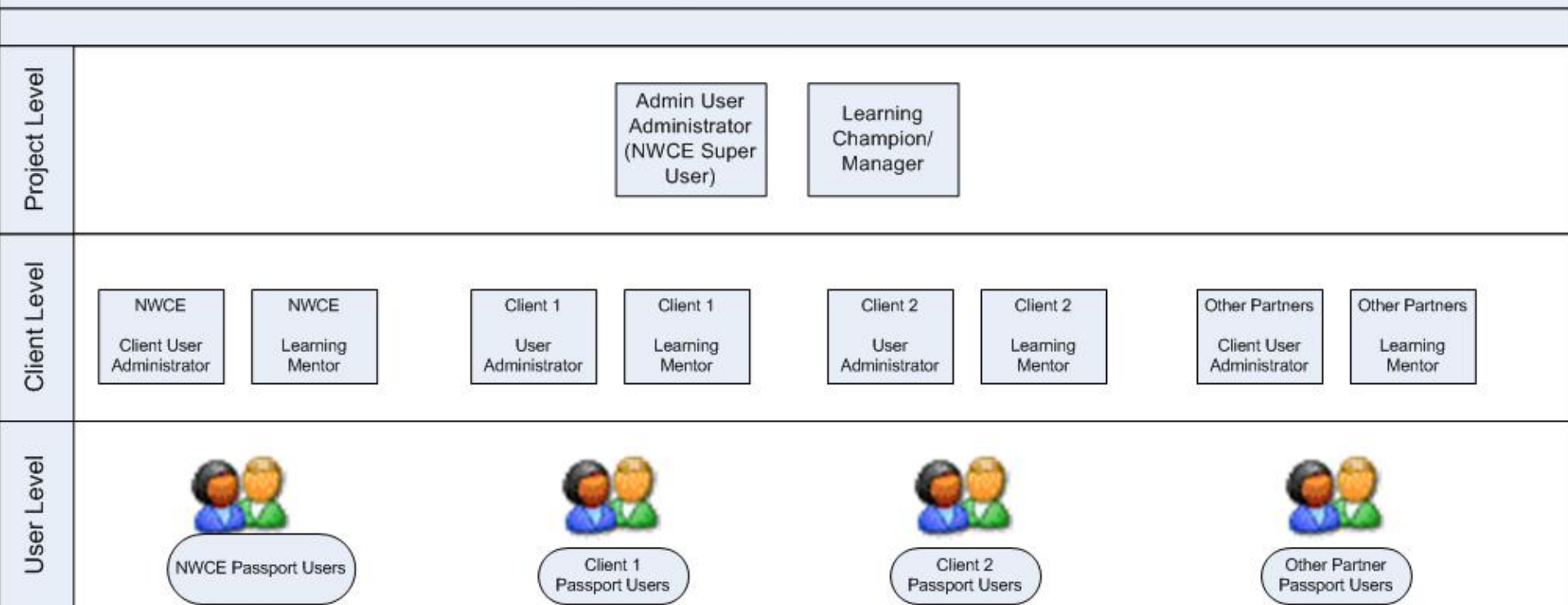


- **Each organisation can**
 - Manage their own accounts
 - Report individual and group test scores
 - Monitor the time spent on in learning
 - Monitor number of times accessed
 - Monitor the modules visited



Typical Implementation Model

SPOCE PRINCE2 Passport Administration System Typical Implementation Model



➤ **Less than 50 users**

- Purchase User Licenses from an existing Host Organisation (i.e. Teignbridge on www.prince2online.org.uk)

➤ **50 - 100 users**

- SPOCE will host the service and be responsible for all technical delivery of the system.
- Your organisation can market the online service, provide mentoring and coaching & manage the System Administration

➤ **Over 100 users**

- Your organisation hosts the service
- Your organisation will be responsible for the technical delivery of the system
- SPOCE will be responsible for the accredited content of P2 Passport
- Your organisation can market the online service, provide mentoring and coaching & manage the System Administration



This concludes the presentation.

Thank you – We will be pleased to answer any questions you may have as a result of attending this presentation

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